



TENDER DOCUMENT

**Tender No. B11 – 5 – 101 / 2010 / CT
G.O. (Ms) No. 28 / 2010 / TD Dated 02.02.2010**

MAINTENANCE OF WIDE AREA NETWORK OF THE COMMERCIAL TAXES DEPARTMENT

THE COMMERCIAL TAXES DEPARTMENT
GOVERNMENT OF KERALA
Public Office Building
Thiruvananthapuram
Tel : 0471 – 2321252, 2321281
Fax : 0471 - 2335427, 2325854
e-mail : cctker@yahoo.com

Note: Soft copy of this tender document is available at the website www.keralataxes.gov.in for the use of bidders'. The tender shall be submitted in original with separate printouts of the filled up formats duly attached with the original document. Any changes made in the content of the tender Document in any form will be considered as non-responsive offer.

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1. NOTICE INVITING TENDER

**Tender No. B11 – 5 – 101 / 2010 / CT
G.O. (Ms) No. 28 / 2010 / TD Dated 02.02.2010**

Commissioner, The Commercial Taxes Department, Government of Kerala invites sealed tenders from reputed firms for:

Maintenance of Wide Area Network of The Commercial Taxes Department.

A Non-Refundable Tender Fee of Rs. 20,000 /- + 4 % VAT + Cess (Rupees twenty thousand only + 4 % VAT+ Cess) should be submitted along with the bid in the form of Demand Draft in favour of The Commissioner, Commercial Taxes Department, payable at Thiruvananthapuram.

A Refundable Earnest Money Deposit of Rs.2, 00, 000/- (Rupees two lakhs only) should be submitted along with the bid in the form of Demand Draft in favour of Commissioner, The Commercial Taxes Department, payable at Thiruvananthapuram.

An agreement in Kerala Government stamp paper of value Rs.100, in the format specified in ANNEXURE - II, duly filled and signed should be submitted along with the bid.

The tender should be submitted in original with separate printouts of the filled up formats duly attached with the original document, along with all relevant documents in support of the eligibility and technical criteria.

Important Dates & Time of the Tender

Event	Date	Time
Publication of Tender document at the website www.keralataxes.gov.in	10.02.2010	4.00 pm
Publication of Tender notice in news papers	11.02.2010	
Pre-bid meeting	06.03.2010	3.00 pm
Submission of tender	20.03.2010	4.00 pm
Opening of Sealed Tenders & Pre-Qualification Bids	22.03.2010	3.30 pm
Opening of Sealed Technical Bids	23.03.2010	10.00 am
Opening of Sealed Commercial Bids	30.03.2010	3.00 pm

Note:- Venue at the chamber of Commissioner, Commercial Taxes, Public Office Building, Thiruvananthapuram.

The Tender Document shall be available only on the Internet and shall not be available for sales elsewhere.

Requests for clarifications shall be sent by e-mail to the undersigned, so as to reach him 24 hours before the pre-bid meeting. All clarifications will be made in the pre-bid meeting.

The undersigned reserves all rights to amend or cancel the tender without prior notice at any point of time

Commissioner
The Commercial taxes Department
Public Office Building
Thiruvananthapuram
Tel : 0471 – 2321252, 2321281
Fax : 0471 - 233542, 2325854
e-mail : cctker@yahoo.com
Website : www.keralataxes.gov.in

2. INSTRUCTIONS FOR PREPARING AND SUBMITTING THE TENDER DOCUMENT

2.1 How to prepare the tender document

- Download the tender document from the website www.keralataxes.gov.in.
- Read the entire document and sign all the pages of the document.
- Prepare the Pre-qualification bid with the following contents, enclose and seal them in a cover labeled 'PRE-QUALIFICATION BID' :
 - ✓ *Signed copy of the downloaded tender document.*
 - ✓ *Filled up and signed Pre-qualification format specified in Section – 6.*
 - ✓ *Instruments for Tender Fee and Earnest Money Deposit*
 - ✓ *Agreement in Rs.100/- Kerala Government Stamp Paper duly filled and signed by the bidder.*
 - ✓ *Attested copies of the documents specified in Section – 6 in proof of the Eligibility Criteria.*
- Prepare the Technical bid with the following contents, enclose and seal them in a cover labeled 'TECHNICAL BID' :
 - ✓ Filled up and signed Technical bid format specified in Section – 7.
 - ✓ Attested copies of the documents in proof of the Technical Criteria specified in Section – 7.
- Prepare the Financial bid with the following contents, enclose and seal them in a cover labeled 'FINANCIAL BID' :
 - ✓ Filled up and signed financial bid format specified in Section – 8.
- Prepare the Tender with the following contents, enclose them in a cover labeled 'Maintenance of Wide Area Network of The Commercial Taxes Department' and seal the cover.
 - ✓ Pre-qualification bid
 - ✓ Technical bid
 - ✓ Financial bid
- The Bids shall be typed or printed and shall be signed by the bidder or a person or persons duly authorized by the bidder. The person or persons signing the bid shall sign all pages of the bid and affix the office seal.

2.2 How to Submit the tender document

Submit the tender to the Commissioner, The Commercial Taxes Department, Government of Kerala, Public Office Building, Thiruvananthapuram, either by hand delivery or by registered post so as to reach him on or before the last date and time specified in the Tender Notice.

3. GENERAL CONDITIONS

3.1 Who can participate in the tender

- Companies who fulfill the Eligibility criteria specified in Section – 6 shall submit the tender.
- The bidder or a consortium of maximum 3 constituents including the bidder fulfilling the Technical criteria.

3.2 Pre-bid meeting and clarifications

- A pre-bid meeting will be held on the specified date and time at the office of the Commissioner.
- Bidders shall send their questions by e-mail so as to reach the Commissioner 24 hours before the commencement of the pre-bid meeting.
- Such bidders can depute a maximum of 2 representatives, for attending the pre-bid meeting.
- All questions will be clarified in the pre-bid meeting and the same will be published at the website www.keralataxes.gov.in.

3.3 Period of the contract

- The contract will be for one year from the date of signing the contract. The existing warranty support will be expired on 30.9.2010.

3.4 Communication regarding award of contract and acceptance

- Communication regarding the award of contract will be sent to the successful bidder from the Office of the Commissioner by e-mail (cctker@yahoo.com) and registered post. Receipt of this communication shall be acknowledged by the recipient in return. The date of e-mail will be treated as the date of communication.
- On receipt of the above communication, the awardee shall send his unconditional acceptance in the format specified in ANNEXURE – 1, and execute an agreement and performance bank guarantee of 10 % of the contract value, from any nationalized bank for the tenure of the contract within 15 days from the date of communication.

3.5 Start of contract and service level monitoring

- Start of contract shall be from the date of agreement.
- Service Level Monitoring shall start after 15 days from the start of the contract.
- Monthly service level reports shall be prepared.
- Quarterly service level report and penalty statement shall be furnished to the Commissioner.

3.6 Payments and penalties

- Payments shall be on a quarterly basis, at the end of each quarter.
- Penalty shall be deducted from the quarterly payments.
- If penalty exceeds the quarterly payment, bank guarantee will be invoked and the contract will be terminated.

4. DETAILS OF WIDE AREA NETWORK OF COMMERCIAL TAXES DEPARTMENT ACROSS THE STATE

4.1 Resources at the State Data Center

EQUIPMENTS @ DATA CENTER			
Sl. No	Description	Model No	Quantity
1.a	VPN CONCENTRATOR (with redundancy) : VPN Router (Contivity 5000), 5 PCI Exp slots, CSA, 10/100 & 1000 base-T LAN ports, Dual power & Storage sys, 128-bit Encryption, 5000 tunnels, Nortel VPN Client for windows (Incl doc)	Nortel Contivity 5000 series (DM1401153) -	2
b	Power chord 10A/220-230 V India.	Nortel Contivity 5000 series (AA0020009) -	2
c	10/100 Ethernet Card (FACTORY INSTALL), for use in the VPN Router (Contivity) 17x0/2700/5000 only.	Nortel Contivity 5000 series (DM1004002) -	4
d	512 MB RAM Upgrade (FACTORY INSTALL). For use in the VPN Router (Contivity 5000 only). Consists of 2 Nos of 256 MB simms.	Nortel Contivity 5000 series (DM0004007) -	2

e	Premium Routing License for VPN Router 4600/5000. Enables BGP functionality and all Advanced Routing and DLSw features; regardless of previous installs of any one of these license types.	Nortel Contivity 5000 series (DM0016030) -	2
f	Ethernet Routing Switch : 5510-24T with 24 10/100/1000 ports plus 2 fibre mini-GBIC ports including a 1.5 foot stacking Cable. Includes power cord used in the UK and Ireland.	Nortel Contivity 5000 series (AL1001C04) -	4
g	VPN Management software : Nortel Element Manager (Contivity Configuration Manager) 2.3, Manages from 1 to 250 devices, includes media kit and license. Supports windows, NT, Solaris. Includes embedded database.	Nortel Element Manager (DM0021017-2.3)	1
2	Network Management Software	Advent Net Opmanager 8.0	1

4.2 Resources at Remote Location

EQUIPMENTS @ Remote Locations			
Sl. No	Equipment Description	Model No	Quantity
1	Router	Dax DX-1841	19
	IP SEC IOS	1 No	
	RM2-1SAE	2 No	
	CAB-DB25FC-SV35MT	2 No	
2	Router	Dax DX-1821	120
	CAB-DB25FC-SV35MT	1 No	
	RM2-1ST	1 No	
	CAB-RJ11MSRJ11M	1 No	
	IP SEC IOS	1 No	
3	Leased Line Modem	Teamlink 3002HA	268
4	Racks	Netrack 9U 600X500	126
5	Online	UPS Powerone UHF RM1000VA	126

4.3 WAN connectivity at 140 locations

COMMERCIAL TAXES DEPARTMENT KVAT WAN				
BUILDING				
Sl No.	Address	Name of Office	Bandwidth	Type of Circuit
THIRUVANANTHAPURAM				
1	C.V. Towers, Malloor Road, Vanchiyoor Thiruvananthapuram - 695035.	Deputy Commissioner Office	256 Kbps	MLLN
2	Vasantham Towers, Peroorkada P.O. Thiruvananthapuram - 695005.	IAC, Thiruvananthapuram	2 Mbps	MLLN
3	R.K. Buildings, LMS Jn., Attingal - 695101	CTO, Attingal	128 Kbps	MLLN
4	Mini Civil Station, Neyyattinkara-695121.	IAC, Neyyattinkara	256 Kbps	MLLN
5	Municipality No.13/114, Nedumangadu-695541.	CTO, Nedumangadu	128 Kbps	MLLN
6	C-Block, Public Office Building, Vikas Bhavan P.O., Thiruvananthapuram-695033	Intelligence Sq. No. 1, Thiruvananthapuram	2 Mbps	MLLN
7	Chirakkara Palace, Pappanamcode, Trivandrum-695018	Joint Commissioner (Enf.) Thiruvananthapuram.	2 Mbps	Non MLLN
8	CT Check Post, Amaravila	Inspecting Asst. Commissioner, CT Check Post, Amaravila	2 Mbps	MLLN
9	DC Office Appeal, TC 4/ 2169 (2), Marappalam, Pattom, Thiruvananthapuram	DC Office, Thiruvananthapuram	64 Kbps	MLLN
10	STAT Office, Bhagavathy Vilasom, TC 9/ 1260 CTGP Lane Sasthamangalam.	Thiruvananthapuram	64 Kbps	MLLN

KOLLAM				
11	Civil Station Building, IInd Floor, Kollam.	Deputy Commissioner	2 Mbps	Non MLLN
12	Jalabhavan Building, Near Muncipal Corporation, Contonment, Kollam.	CTO, Ist Circle, Kollam	128 KBPS	MLLN
13	Ammankoil Road, Opp. Canara Bank, New Station	AC(Audit Assmt), Kollam	64 Kbps	MLLN
14	Civil Station Building, Karunagappally	CTO, Karunagappally	128 Kbps	MLLN
15	Puthenpurayil Arcade, (Federal Bank Building) Hospital Junction, Kundara.	CTO, Kundara	256 Kbps	MLLN
16	District Co-operative Bank Building, Chathannor.	CTO, Chathannor	256 Kbps	MLLN
17	Neethi Nagar, Kadappakkada	Inpsg.Asst.Commissioner(Intelligence), Kollam	128 Kbps	MLLN
18	Market Junction, Kottarakkara	Inpsg.Asst.Commissioner, Kottarakkara	64 Kbps	MLLN
19	Ambalakkara Building, Moorhikkavu, Punalur.	STO, Punalur	128 Kbps	MLLN
20	Sankarathil Building R.O. Junction, Anchal.	STO, Anchal	256 Kbps	MLLN
21	Sales Tax Checkpost, Aryankavu P.O., Via Kalthurutty.	Check Post	2 Mbps	Non MLLN
PATHANAMTHITTA				
22	Financial Complex, Mini Civil Station Pathanamthitta	Inpsg.Asst. Commissioner, Pathanamthitta	256 Kbps	MLLN
23	Revenue Tower, IVth Floor, Adoor	CTO, Adoor	128 Kbps	MLLN
24	Revenue Tower, Ivth Floor, Thiruvalla	CTO, Thiruvalla	128 Kbps	MLLN

25	Keeppanal Building, Ranni	CTO, Ranni	256 Kbps	MLLN
ALAPPUZHA				
26	Ramachandra Complex, Vazhicerry, Near Vazhicherry Bridge, Alappuzha - 688001.	Deputy Commissioner Office, Alappuzha	256 Kbps	MLLN
27	Civil Station Building, Alappuzha - 688001.	A.C. (Assmt.), Special Circle, Alappuzha.	256 Kbps	MLLN
28	Meluvallil Building, Near Stone Bridge, Alappuzha - 688011.	IAC Office, Alappuzha	128 Kbps	MLLN
29	Mini Civil Station Building, Near Munsiff Court, Chengannur- 689121.	IAC Office, Chengannur	256 Kbps	MLLN
30	Mini Civil Station, Cherthala	Commercial Tax Office, Cherthala	256 Kbps	MLLN
31	M.M. Building, Near Stone Bridge, Alappuzha - 688011.	AIT & CT Office, Alappuzha	128 Kbps	MLLN
32	Karthikappally Taluk Union NSS Building, Madhava Junction, Haripad - 690514..	Commercial Tax Office, Haripad.	2 Mbps	Non MLLN
33	Selva Building, KP Road, Kayamkulam. - 690502	Commercial Tax Office, Kayamkulam	256 Kbps	MLLN
34	Mini Civil Station Building, Court Road, Mavelikkara - 690101.	Commercial Tax Office, Mavelikkara	128 Kbps	MLLN
35	Building No.3/693 D, 2nd Floor, Near Kodanthuruthu Panchayath Office, (Above KSFE Office) Kuthiathode - 688533	AIT & CT Office, Kuthiathode	2 Mbps	Non MLLN
KOTTAYAM				
36	O/o the Deputy Commissioner, CT, Collectorate P.O., Kottayam-686002.	Deputy Commissioner, Commercial Taxes, Kottayam.	256 Kbps	MLLN

37	Unity Building, Kottayam, Collectorate P.O. Kottayam-686002.	Asst. Commissioner, Special Circle, Kottayam	256 Kbps	MLLN
38	O/o the Commercial Tax Officer, IInd Circle, Vellappally Building, Vellappally Lane (Opp. Dist. Hospital, Kottayam-686101.	Commercial Tax Officer, IInd Circle, Kottayam.	256 Kbps	MLLN
39	O/o the CTO, Ist Circle, Changanacherry, Revenue Tower,- 686101.	Commercial Tax Officer, Ist Circle, Changanacherry	256 Kbps	MLLN
40	O/o the Commercial Tax Officer, Ettumanoor (Near Village Office - 686631.	Commercial Tax Officer, Ettumnnur	2 Mbps	Non MLLN
41	Mini Civil Station, Pala- 686575.	IAC, Pala	256 Kbps	MLLN
42	Commercial Taxes Office, Near Vaidyuthi Bhavan, Pala - 686575	Squad No. II, Kottayam	64 Kbps	MLLN
43	Cheerambeeth Building, Puthenangady, Kanjirappally (Near Service Co-op. Bank)- 686507.	Agri. Income Tax & Commercial Tax Officer, Kanjirappally..	256 Kbps	MLLN
44	O/o the Commercial Tax Officer, Ponkunnam, (Opp. Public Bus Stand) Ponkunnam-686506.	Commercial Tax Officer, Ponkunnam.	256 Kbps	MLLN
45	O/o the Commercial Tax Officer, Commercial Taxes, Vaikom (own building)- 686141.	Commercial Tax Officer, Vaikom.	256 Kbps	MLLN
46	Deputy Commissioner Office (AA), Public Library Building, Near KPS Menon Hall, Sastri Road, Kottayam.	Deputy Commissioner Office (AA), Kottayam	128 Kbps	MLLN

IDUKKI				
47	Commercial Taxes, South P.O., Kattapana- 685515.	Deputy Commissioner	2 Mbps	Non MLLN
48	CT Check Post Vandiperiyar at Kumily- 685509.	Commercial Tax Officer	256 Kbps	MLLN
49	Commercial Taxes Complex, Nedumkandom, Idukki- 685553.	Inspg. Asst. Commissioner (Int.), Idukki	128 Kbps	MLLN
50	Commercial tax Office, Peerumade, Idukki- 685531.	Commercial Tax Officer, Peerumade	64 Kbps	MLLN
51	Commercial taxes Office, Adimali, Idukki- 685561.	Commercial Tax Officer, Adimali	128 Kbps	MLLN
52	Ist Circle, Mini Civil Station, Thodupuzha- 685584.	Commercial Tax Officer, I circle, Thodupuzha	256 Kbps	MLLN
53	Commercial Taxes Office, Devikulam, Idukki-685613.	Inspecting Asst. Commissioner, Devikulam	128 Kbps	MLLN
54	Commercial Taxes Office, XXVII/184/PMC/Tdpa, Sreekrishna Mandiram Building, Thodupuzha	Commercial Taxes Officer II Circle & Special. Circle	128 Kbps	MLLN
ERNAKULAM				
55	Commercial Taxes Complex, Perumanoor- 682015.	Deputy commissioner, Commercial Taxes, Ernakulam	2 Mbps	MLLN
56	Commercial Taxes Complex, Mattancherry-682002.	Dy. Commissioner	2 Mbps	MLLN
57	Door Nos. XI/457, XI/458, St. Antony's Church Rd.,	Deputy Commissioner (Intelligence), Ernakulam	128 Kbps	MLLN

	Kakkanad, Kochi-21.			
58	Building No.41/3945 ABC, Clas Towers, Kargil Lane, Old Railway Station Road, Near JC(Law), Ernakulam-682018.	Commercial Tax Officer, KVAT 1st, 2nd, 3rd and 4th Circles, Ernakulam.	512 Kbps	MLLN
59	O/o Sales Tax Officer, 1st Circle, Mini Civil Station, Old Bus Stand, Trippunnithura-682016.	Commercial Tax Officer, KVAT 2nd Circle, Trippunnithura.	256 Kbps	MLLN
60	2nd Floor, Kalamassery Service Co-Operative Bank Bldg., North Kalamassery.	Commercial Tax Officer, KVAT 1st Circle, Kalamassery	128 Kbps	MLLN
61	O/o Commercial Tax Officer, 2nd Circle Kalamassery at Palarivattom, 3rd Floor, Carmel Bldg., Palarivattom-682015.	Commercial Tax Officer, KVAT 2nd Circle, Kalamassery at Palarivattom.	128 Kbps	MLLN
62	O/o Inspg. Asst. Commissioner, Commercial Taxes, Civil Station, Kakkanad.	Inspg. Asst. Commissioner, Commercial Taxes, Ernakulam, Kakkanad.	64 Kbps	MLLN
63	KAP Complex, Near Pump Junction, Aluva Aluva-683101.	Sales Tax Officer, Aluva.	256 Kbps	MLLN
64	Mini Civil Station, Bank Junction, Aluva	A.C(A.A), Aluva	128 Kbps	MLLN
65	Thottakkara Buildings, Angamaly-683472.	Sales Tax Officer, Angamally	128 Kbps	MLLN
66	Government Building, N.Paravur-683513.	Sales Tax Officer, N.Paravur	128 Kbps	MLLN
67	Madapparambil Buildings, Muvattupuzha-686661.	Inspecting Assistant Commissioner, Muvattupuzha	256 Kbps	MLLN
68	Revenue Tower, Kothamangalam-686691.	Sales Tax Officer, Kothamangalam	128 Kbps	MLLN

69	Building No. XVII/699, Perumbavoor-683542.	Sales Tax Officer, Ist Circle, Perumbavoor	256 Kbps	MLLN
70	O/o the Joint Commissioner (Law), Commercial Taxes, Old Railway Station Road, Ernakulam-682018.	Joint Commissioner (Law), Commercial Taxes, Ernakulam.	64 Kbps	MLLN
71	IO Perumbavoor	IAC Perumbavoor	256 Kbps	MLLN
72	Intelligence Office Wellington Island	IAC, wellington Island	256 Kbps	MLLN
THRISSUR				
73	Civil Station, Ayyanthole, Thrissur 680 003	Dy Commissioner	2 Mbps	Non MLLN
74	Pankaj Building, West Fort, Thrissur, Poothole,680 004	I A C, Thrissur	2 Mbps	Non MLLN
75	Cochin Devaswam Board Building, Round North, Thrissur 680 001	CTO, Illrd circle, Thrissur	256 Kbps	MLLN
76	Municipal Building, Near Bus Stand Kummamkulam 680 503	CTO Kunnamkulam	128 Kbps	MLLN
77	P.W.D. Building, OPP. Police Station 680 582	CTO Vadakkanchery	128 Kbps	MLLN
78	2nd Floor, Mini Civil Station, Porathussery, Irinjalakuda North 680125	IAC Irinjalakuda	128 Kbps	MLLN
79	Jubilee Building of Chalakudy Municipality,Chalakudy 680 307	CTO Chalakudy	2 Mbps	Non MLLN
80	Mini Civil Station, Kodungallur 680 664	CTO Kodungallur	256 Kbps	MLLN
81	Mini Civil Station , Chavakkad 680 505	CTO Chavakkad	256 Kbps	MLLN
PALAKKAD				
82	Commercial Tax Complex, Behind Civil Station, Palakkad 678 001	Deputy Commissioner	2 Mbps	MLLN

83	CTCheck Post , Walayar	CT Check Post, Walayar	2 Mbps	Non MLLN
84	Asst Commissioner (Audit Assesment), Ninan Complex, Mettupalayam Street, Near Municipal Busstand Palakkad	Asst Commissioner (Audit Assmt)	256 Kbps	MLLN
85	CT Check Post Nadupunni	CT Check Post Nadupunni	2 Mbps	MLLN
86	CT Check Post Velanthavalam	CT Check Post Velanthavalam	2 Mbps	MLLN
87	CT Check Post, Govindapuram	CT Check Post, Govindapuram	64 Kbps	Non MLLN
88	CT Check Post, Gopalapuram	CT Check Post, Gopalapuram	64 Kbps	Non MLLN
89	CT Check Post, Meenakshipuram	CT Check Post, Meenakshipuram	2 Mbps	Non MLLN
90	Commercial Taxes, Kacherimedu, Chittur, Palakkad 678 101	Inspecting Asst. Commissioner, Chittur	256 Kbps	MLLN
91	Commercial Taxes, Bank Road, Alathur 678 541	CTO, Alathur	256 Kbps	MLLN
92	Commercial Taxes, Opp. Bus Stand, Ottappalam 679 101	CTO, Ottappalam	128 Kbps	MLLN
93	Commercial Taxes, Pattambi 679 303	CTO, Pattambi	256 Kbps	MLLN
94	Commercial Taxes Mini Civil Station, Kodathipadi, Mannarkkad 678 582	CTO, Mannarkkad	128 Kbps	MLLN
MALAPPURAM				
95	Office of the Deputy Commissioner, Dept. of Commercial Taxes, Civil Station, B2 Block, Malappuram.	Deputy Commissioner, Malappuram	256 Kbps	MLLN
96	CT Check Post, Vazhikadavu	CT Check Post, Vazhikadavu	2 Mbps	Non MLLN

97	Dept. of Commercial Taxes, Poonchola Tower, Kozhikkode Road, Manjeri. Building No,XV/10G.H.I.	Inspecting Asst. Commissioner, Manjeri	256 Kbps	MLLN
98	Metro Complex, Palace Road, Nilambur, Building No. 2/489	Commercial Tax Officer, Nilambur	256 Kbps	MLLN
99	City Tower, Chemmad P.O, Tirurangadi, Building No. C 19-522 (8)	Commercial Tax Office, Thirurangadi	2 Mbps	Non MLLN
100	Civil Station, Malappuram	Asst. Commissioner, (KVAT Special Circle), Malappuram	64 Kbps	MLLN
101	Mini Civil Station, Tirur.	Commercial Tax Office, Tirur	256 Kbps	MLLN
102	Mini Civil Station, Ponnani	Commercial Tax Office, Ponnani	256 Kbps	MLLN
103	PWD Building, Pattambi Road, Perinthalmanna	Commercial Tax Office, Perinthalmanna	128 Kbps	MLLN
104	City Mall Shopping Complex, Nilambur Road, Manjeri	Asst. Commissioner Office, Manjeri	128 Kbps	MLLN
105	Plaza Tower, SBT Building, Kottakkal	Agri. Income Tax & Commercial Tax Office, Kottakkal	128 Kbps	MLLN
106	B1 - Block, Civil Station, Malappuram.	Intelligence Sq.No.I, Malappuram	128 Kbps	MLLN
KOZHICKODE				
107	Sales Tax Complex Jawahar Nagar Colony, Eranhipalam (PO) Kozhikkode (Dt) 673 006	Deputy Commissioner	2 Mbps	MLLN
108	CT Check Post, Feroke	CT Check Post, Feroke	128 Kbps	MLLN
109	Nirmal Arcade, Eranhippalam (PO) Kozhikkode (Dt) 673 006	Deputy Commissioner (AA), Kozhikkode	128 Kbps	MLLN
110	Chembra Road, Above KSEB Office Perambra 673525	CTO, Perambra	128 Kbps	MLLN

111	Mini Civil Station, Vatakara.673101	CTO, Vatakara	128 Kbps	MLLN
112	Mini Civil Station, Koyilandy.673305	CTO, Koyilandy	128 Kbps	MLLN
113	Law Office, Mariyambi Building, Above Union Bank, Cherooty road, Kozhikode	Law Office	128 Kbps	MLLN
WAYANAD				
114	Ayyappa Complex, Kalpetta 673121	Inspecting Asst. Commissioner	256 Kbps	MLLN
115	CT Check Post, Muthanga	CT Check Post, Muthanga	2 Mbps	Non MLLN
116	Pulikkal Building, SBP XV/1683, Main Road, Sulthan Bathery 673592	Agri. Income Tax & CT Office Sulthan Bathery	128 Kbps	MLLN
117	MP 13/1388 Valliyoorkavu Road, Manathavady 670645	Agri.Income Tax & C T O, Mananthavady	256 Kbps	MLLN
118	Pulikkal Pradeep Kumar Building, Sulthan Bathery	Audit Assessment Office, S Bathery	64 Kbps	MLLN
119	Commercial Taxes Office, KM 13/463, Main Road Kalpetta	Commercial Taxes Office, Kalpetta	128 Kbps	MLLN
KANNUR				
120	Addi. Civil Station, Kannur.670002	Deputy Commissioner, Commercial Taxes	256 Kbps	MLLN
121	CT Check Post, Koottupuzha	CT Check Post, Koottupuzha	2 Mbps	Non MLLN
122	Har Building, South Bazar, Kannur 670002	Inspecting Asst. Commissioner, Commercial Taxes, Kannur	64 Kbps	MLLN
123	J.S.Paul Corner, Kannur 670001	Commercial Tax Officer, I Circle, Kannur	128 Kbps	MLLN
124	Commercial Taxes Office, Karuvallikavu Road, Thana. P.O, Kannur.	Commercial Tax Officer, II and III Circle, Kannur	256 Kbps	MLLN

125	Kannothumchal, Chovva .P.O, Kannur-6	Intelligence Officer (I.B), Commercial Taxes, Kannur	64 Kbps	MLLN
126	Commercial Taxes Office, T.B. Complex, Thalassery Municipality, Old bus stand, Thalassery.	Commercial Tax Officer, I Circle, Thalassery.	128 Kbps	MLLN
127	Mareena Building, Opp: Muncipal Town Hall, Thalassery - 670104	CTO, II Circle, Thalassery	128 Kbps	MLLN
128	Sarishma Building, Mooriyad Road, Kuthuparamba P.O, 670643	Commercial Tax Officer, Kuthuparamba	256 Kbps	MLLN
129	Thrichambaram Road, Near Classic Theatre, Taliparamba P.O, 670141	Commercial Tax Officer, Taliparamba	2 Mbps	Non MLLN
130	Municipal Building, Perumba, Payyannur - 670 307	Commercial Tax Officer, Payyannur	64 Kbps	MLLN
131	Near Private Bus Stand, Thalassery- 670101	Intelligence Officer, Thalassery	64 Kbps	MLLN
132	AC Audit Office, Podikundu, Pallikunnu P.O Kannur	Asst, Commissioner (AA).	128 Kbps	MLLN
KASARAGODE				
133	Civil Station 'B' Block (1st floor), Civil Station, Vidyanagar P.O, Kasaragode	Office of the Deputy Commissioner	2 Mbps	Non MLLN
134	CT Check Post, Bangra Manjeshwar	CT Check Post, Bangra Manjeshwar	2 Mbps	Non MLLN
135	Singapore Building Complex (1st floor) (Rented), Near Railway Station, Kasaragode.	IAC Office, Kasaragode	64 Kbps	MLLN
136	Shoukath Building (Rented) 1st Floor), Near Railway Station, Kasaragode P.O.	AC(KVAT) Special Circle, Kasaragode	128 Kbps	MLLN

137	ST Office Building, Hosdurg, P.O, Kanhangad	CTO Hosdurg	128 Kbps	MLLN
138	Hosdurg (Camp Office at ST Office Building (2nd Floor) Hosdurg	I.O, Squad No.II, Hosdurg (Camp Office)	64 Kbps	MLLN
139	Near ClockTower, Railway Station Road Kasaragode	IAC (I), Kasargode	64 Kbps	MLLN
140	Near Water Authority, No. 58 to 61, Tagore College Road, Vidyanagar, Kasaragode	CTO, Kasargode	64 Kbps	MLLN

5. SCOPE OF WORK AND SERVICE LEVEL REQUIRED

5.1 Maintenance of Wide Area Network of The Commercial Taxes Department

5.1.1 Scope of work

5.1.1.1 Maintenance of the Wide Area Network comprising of all its active and passive components. Data cabling for integration of LANs in a building is to a common access point.

5.1.1.2 Leased Line integration: Liaisoning with BSNL for the maintenance of leased lines.

5.1.1.3 The entire network shall be divided into two categories – List A attached as ANNEXURE – 3 and List B as ANNEXURE –4. The links in List A shall require an average uptime of 99%. Links in List B shall require an average uptime of 95%.

5.1.1.4 Bidder shall provide necessary support for Integration of WAN in any new location, in case of shifting of existing offices.

5.1.2 Service level

- For Check Posts : 99 % uptime, cumulative on quarterly basis.
- For other CTD offices: 95% uptime, cumulative on quarterly basis.

5.1.3 Penalty

- The penalty shall be calculated on the average uptime of all the links in the category. For example, if there are 5 links and the average uptimes per link per month (in a month with 720 hrs) of 705, 710, 695, 690 and 700, then the average uptime is 700 hrs = 97.222% ($700/720 * 100$)
- For the offices specified in List – A, the uptime should be 99%. Penalty shall be calculated on calendar month intervals on the basis of the downtime as against the uptime. Penalty of Rs. 100000 (Rupees one lakh) shall be levied on a calendar month basis, for 1% downtime above the allowed downtime, as in the illustration below. Fractions shall be penalised pro rata. For example, if a List A link works 705 hrs out of 720 hrs in a calendar month (say of 30 days) then Rs.1.08 lakh shall be deducted as follows :

No of working hours in the 30 day month	720
No of hours uptime	705
Percentage of downtime	2.08%
Percentage of permissible downtime	1%
Downtime to be penalised	1.08%
Penalty (Rs in lakhs)	1.08

- For the offices specified in List – B, the uptime should be 95%. Penalty shall be calculated on calendar month intervals on the basis of the downtime as against the uptime. Penalty of Rs.25,000 shall be levied on a calendar month basis, for 1% downtime above the allowed downtime, as in the illustration below. Fractions shall be penalised pro rata.

No of working hours in the 30 day month	720
No of hours actual uptime	650
Percentage of downtime	9.72%
Percentage of permissible downtime	5%
Downtime to be penalised	4.72%
Penalty (Rs in lakhs)	1.181

6. ELIGIBILITY CRITERIA AND FORMAT OF THE PRE-QUALIFICATION BID

6.1 Eligibility Criteria

1. Turn over 2007-08 / 2008-2009 : Rs.50 Crore or above
(Audited Financial Statement shall be furnished)

2. Consortium : Not more than 3 firms.
(Consortium agreement shall be furnished)

3. Certification : Valid ISO certificate
(Copy of the ISO certificate shall be furnished)

4. VAT registration : Valid registration in any state in India
(Copy of the VAT registration certificate shall be furnished)

5. PAN registration
(Copy of PAN card shall be furnished)

6. Experience in maintenance of WAN : 3 years minimum of experience in the
maintenance of WAN of similar magnitude.
(Copy of the agreement shall be furnished)

6.2 Format of the Pre-qualification Bid

Eligibility criteria	Whether complied	Whether attested copy of the relevant certificate enclosed	Details of the certificate enclosed
1			
2			
3			
4			
5			

7. TECHNICAL CRITERIA AND FORMAT OF THE TECHNICAL BID

7.1 Maintenance of Wide Area Network of The Commercial Taxes Department

7.1.1 Technical criteria

1. The bidder should be an Authorized Service Provider of:
 - ✓ Nortel
 - ✓ DAX

2. The bidder should have a minimum of 2 Certified Network Engineers in their regular pay roll.

3. The bidder should have previous experience in the maintenance of following items in a Data Centre :
 - ✓ Nortel Equipments
 - ✓ DAX Equipments

4. The bidder should have ITIL Certification (Information Technology Infrastructure Library) or similar certification.

7.1.2 Format Of The Technical Bid.

Eligibility criteria	Whether complied	Whether attested copy of the relevant certificate enclosed	Details of the certificate enclosed
1			
2			
3			
4			
5			

8. FORMAT OF THE FINANCIAL BID

Name of service	All inclusive charges for one year (Rs. In lakhs)
Maintenance of Wide Area Network of The Commercial Taxes Department	

9. SPECIAL TERMS AND CONDITIONS

1. The bidder shall have to pay all stamp duty, lawyer's charges and other expenses incidental to the execution of the agreement.
2. Every tender should be accompanied by an agreement in the prescribed format prescribed in ANNEXURE-2 in Kerala Government Stamp Paper worth Rs.100/-.
3. Commissioner, The Commercial Taxes, reserves all rights to reject tender without recording any reason thereof.
4. General Store Purchase Rules will be applicable in all cases.
5. No tender received after the specified date and time will be accepted on any account.
6. The offer of the tender will remain valid for 90 days from the date of opening Tender.
7. If any bidder withdraws from his tender before the expiry of the period fixed for keeping the rates firm for acceptance, the earnest money deposited by him will be forfeited to the Government and such other action will be taken against him as the Government think fit .
8. The successful bidder should be prepared to guarantee satisfactory performance by providing bank guarantee for an amount of 10% of the bid amount from a nationalized bank. The bank guarantee will be released on expiry of the contract unless it is revoked otherwise on grounds of valid reason.
9. The Contractor shall not assign or make over the contract or the benefits or burdens thereof to any other person or body corporate. The contractor shall not underlet or sublet to any person or persons or body corporate the execution of the contract or any part thereof without the consent in writing of the Commissioner, The Commercial Taxes Department who shall have absolute power to refuse such consent or to rescind such consent (if given) at any time if he is not satisfied with the manner in which the contract is being executed and no allowance or compensation shall be made to the contractor or the sub-contractor upon such rescission. Provided always that if such consent be given at any time, the contractor shall not be relieved from any obligation, duty or responsibility under this contract.
10. In case the contractor becomes insolvent, or goes into liquidation, or makes or proposes to make any assignment for the benefit of his creditors or proposes any composition with his creditors, for the settlement of his debts, carries on his business or the contract under inspection on behalf of his creditors, or in case any receiving order or orders for the administration of his estate are made against him or in case the contractor shall commit any act of insolvency or in case in which under any clause or clauses of this contract the contractor shall have rendered himself liable to damages amounting to the whole of his performance guarantee, the contract shall, thereupon, after notice given by the Commissioner, The Commercial Taxes Department to the Contractor be determined and the Department/Government may complete the contract in such time and manner and by such persons as the Department/Government shall think fit. But such determination of the contract shall be without any prejudice to any right or remedy of the Government against the contractor in respect of any breach of contract theretofore committed by the contractor. All expenses and

damages caused to Government by any breach of contract by the contractor shall be paid by the contractor to the Government, and may be recovered from him under the provisions of the Revenue Recovery Act in force in the State.

11. In case any difference or dispute arises in connection with the contract, all legal proceedings relating to the matter shall be instituted in the court of competent jurisdiction in Thiruvananthapuram.
12. Any sum of money due and payable to the contractor under this contract may be appropriated by the Commissioner, The Commercial Taxes Department or Government or any other person authorized by Government and set off against any claim of the Commissioner, The Commercial Taxes Department or Government for the payment of a sum of money arising out of or under any other contract made by the contractor with the Commissioner, The Commercial Taxes Department or Government or any other person authorized by the Government. Any sum of money due and payable to the successful bidder or contractor from the Government shall be adjusted against any sum of money due to the Government from him under any other contracts.
13. Every notice hereby required or authorized to be given maybe either given to the contractor personally or last known place of business, or may be handed over to his agent personally, or may be addressed to the contractor by post or e-mail at his usual or last known place of business and if so addressed and posted shall be deemed to have been served on the contractor on the date on which, in the ordinary course, a communication so addressed would reach his place of business.
14. No representation for enhancement of rates once accepted will be considered.
15. Bidders should be prepared to accept orders subject to the penalty clause for forfeiture of security in the event of default in supplies or failure to supply within the stipulated period.
16. The prices quoted should be inclusive of all taxes, which are or may become payable by the contractor under existing or future law or rules of the country of origin supply or delivery during the course of execution of the contract.
17. Special conditions, if any, of the bidders attached with the tender will not be applicable to the contract unless they are expressly accepted in writing by the Commissioner, The Commercial Taxes Department.
18. Each page of this document should be signed by the bidder in token of acceptance of the conditions of this tender.

The tenders submitted without fulfilling the conditions as stated above will be summarily rejected.

10. ANNEXURES

ANNEXURE-1

TENDER CONDITIONS ACCEPTANCE LETTER

To,

**The Commissioner,
The Commercial Taxes Department,
Public Office Building
Thiruvananthapuram**

Sub: Acceptance of Terms & Conditions of Tender

**Name of Work: - MAINTENANCE OF WIDE AREA NETWORK OF THE COMMERCIAL
TAXES DEPARTMENT**

Tender No: B11 – 5 - 101 / 2010 / CT

Dear Sir,

1. The tender document for the works mentioned above have been obtained by me from www.keralataxes.gov.in, the official site of Kerala Commercial Taxes Department and I / we hereby certify that I / we have read the entire terms and conditions of the tender document, which shall form part of the contract agreement and I / we shall abide by the conditions / clauses contained therein.
2. I / we hereby unconditionally accept the tender conditions of Commercial Taxes Department tender document in its entirety for the above work.
3. It is clarified that after unconditionally accepting the tender conditions in its entirety, it is not permissible to put any remarks / conditions in the tender enclosed in envelopes "Pre-Qualification Bid", "Technical Bid" & "Commercial Bid" and the same has been followed in the present case. In case any provisions of this tender are found violated after opening the envelopes, I / we agree that the tender shall be rejected and Commercial Taxes Department shall without prejudice to any other right or remedy be at liberty to forfeit the full said earnest money absolutely.

Yours Faithfully,

(Signature of the Bidder)

Date:

with rubber stamp.

ANNEXURE-2
AGREEMENT

(To be submitted on Kerala Government Stamp Paper of Rs.100/-)

ARTICLES OF AGREEMENT executed on this theTwo thousand and nine andbetween the Governor of Kerala (hereinafter referred to as "the Government") of the one part and Shri.....(H.E. name and address of the tenderer) hereinafter referred to as "the bounden") of the other part.

Whereas in response to the notification No B11-5-101/2010/CT dated the bounden has submitted to the Government a tender for the items specified therein subject to the terms and conditions contained in the said tender;

Whereas the bounden has also deposited with the Government a sum of Rs. as Earnest Money Deposit for execution of an agreement undertaking the due fulfillment of the contract in case his tender is accepted by the Government.

Now these presents witness and it is hereby mutually agreed as follows:

1. In case the tender submitted by the bounden is accepted by the Government and the Contract for the Maintenance of Wide Area Network of The Commercial Taxes Department is awarded to the bounden, the bounden shall within 15 days of acceptance of his tender execute an agreement with the Government incorporating all the terms and conditions under which the Government accepts his tender.
2. In case the bounden fails to execute the agreement as aforesaid incorporating the terms and conditions governing the contract the Government shall have power and authority to recover from the bounden any loss or damage caused to the Government by such breach as may be determined by the Government by appropriating the Earnest Money Deposit deposited by the bounden and if the Earnest Money is found to be inadequate the deficit amount may be recovered from the bounden and his properties movable and immovable in the manner hereinafter contained.
3. All sums found due to the Government under or by virtue of this agreement shall be recoverable from the bounden and his properties movable and immovable under the provisions of the Revenue Recovery Act for the time being in force as though such sums are arrears of land revenue and in such other manner as the Government may deem fit.

In witness whereof Shri.....(H.E. name and designation) for and on behalf of the Governor of Kerala and Shri..... the bounden have hereunto set their hands the day and year shown against their respective signatures.

Signed by Shri.....(date).....

In the presence of witnesses:

1.
2.

Signed by Shri.....(date).....

In the presence of witnesses:

- 1.....
- 2.....

ANNEXURE – 3

List A Links

Sl. No.	District	Office Name
1	Thiruvananthapuram	Office of the Commissioner
2	Thiruvananthapuram	CTCP, Amaravila
3	Kollam	CTCP, Aryankavu
4	Idukki	CTCP, Kumily
5	Palakkad	CTCP, Naduppuni
6	Palakkad	CTCP, Walayar
7	Palakkad	CTCP, Govindapuram
8	Palakkad	CTCP, Gopalapuram
9	Palakkad	CTCP, Meenakshipuram
10	Palakkad	CTCP, Velanthavalam
11	Malappuram	CTCP, Vazhikadavu
12	Kozhikode	CTCP, Feroke
13	Wayanad	CTCP, Muthanga
14	Kannur	CTCP, Koottupuzha
15	Kasaragode	CTCP, Bangra Manjeshwar
16	Ernakulam	Facilitation Center

ANNEXURE – 4

List B Links

BUILDING				
Sl No.	Address	Name of Office	Bandwidth	Type of Circuit
THIRUVANANTHAPURAM				
1	C.V. Towers, Malloor Road, Vanchiyoor Thiruvananthapuram - 695035.	Deputy Commissioner Office	256 Kbps	MLLN
2	Vasantham Towers, Peroorkada P.O. Thiruvananthapuram - 695005.	IAC, Thiruvananthapuram	2 Mbps	MLLN
3	R.K. Buildings, LMS Jn., Attingal - 695101	CTO, Attingal	128 Kbps	MLLN

4	Mini Civil Station, Neyyattinkara-695121.	IAC, Neyyattinkara	256 Kbps	MLLN
5	Municipality No.13/114, Nedumangadu-695541.	CTO, Nedumangadu	128 Kbps	MLLN
6	Chirakkara Palace, Pappanamcode, Trivandrum-695018	Joint Commissioner (Enf.) Thiruvananthapuram.	2 Mbps	Non MLLN
7	DC Office Appeal, TC 4/ 2169 (2), Marappalam, Pattom, Thiruvananthapuram	DC Office, Thiruvananthapuram	64 Kbps	MLLN
8	STAT Office, Bhagavathy Vilasom, TC 9/ 1260 CTGP Lane Sasthamangalam.	Thiruvananthapuram	64 Kbps	MLLN
KOLLAM				
9	Civil Station Building, IInd Floor, Kollam.	Deputy Commissioner	2 Mbps	Non MLLN
10	Jalabhavan Building, Near Muncipal Corporation, Contonment, Kollam.	CTO, Ist Circle, Kollam	128 KBPS	MLLN
11	Ammankoil Road, Opp. Canara Bank, New Station	AC(Audit Assmt), Kollam	64 Kbps	MLLN
12	Civil Station Building, Karunagappally	CTO, Karunagappally	128 Kbps	MLLN
13	Puthenpurayil Arcade, (Federal Bank Building) Hospital Junction, Kundara.	CTO, Kundara	256 Kbps	MLLN
14	District Co-operative Bank Building, Chathannor.	CTO, Chathannor	256 Kbps	MLLN
15	Neethi Nagar, Kadappakkada	Inpsg.Asst.Commissioner(Intelligence), Kollam	128 Kbps	MLLN
16	Market Junction, Kottarakkara	Inpsg.Asst.Commissioner, Kottarakkara	64 Kbps	MLLN

17	Ambalakkara Building, Moorhikkavu, Punalur.	STO, Punalur	128 Kbps	MLLN
18	Sankarathil Building R.O. Junction, Anchal.	STO, Anchal	256 Kbps	MLLN
PATHANAMTHITTA				
19	Financial Complex, Mini Civil Station Pathanamthitta	Inpsg.Asst. Commissioner, Pathanamthitta	256 Kbps	MLLN
20	Revenue Tower, IVth Floor, Adoor	CTO, Adoor	128 Kbps	MLLN
21	Revenue Tower, IVth Floor, Thiruvalla	CTO, Thiruvalla	128 Kbps	MLLN
22	Keeppanal Building, Ranni	CTO, Ranni	256 Kbps	MLLN
ALAPPUZHA				
23	Ramachandra Complex, Vazhicerry, Near Vazhicherry Bridge, Alappuzha - 688001.	Deputy Commissioner Office, Alappuzha	256 Kbps	MLLN
24	Civil Station Building, Alappuzha - 688001.	A.C. (Assmt.), Special Circle, Alappuzha.	256 Kbps	MLLN
25	Meluvallil Building, Near Stone Bridge, Alappuzha - 688011.	IAC Office, Alappuzha	128 Kbps	MLLN
26	Mini Civil Station Building, Near Munsiff Court, Chengannur- 689121.	IAC Office, Chengannur	256 Kbps	MLLN
27	Mini Civil Station, Cherthala	Commercial Tax Office, Cherthala	256 Kbps	MLLN
28	M.M. Building, Near Stone Bridge, Alappuzha - 688011.	AIT & CT Office, Alappuzha	128 Kbps	MLLN
29	Karthikappally Taluk Union NSS Building, Madhava Junction, Haripad - 690514..	Commercial Tax Office, Haripad.	2 Mbps	Non MLLN
30	Selva Building, KP Road, Kayamkulam. - 690502	Commercial Tax Office, Kayamkulam	256 Kbps	MLLN
31	Mini Civil Station Building, Court Road, Mavelikkara - 690101.	Commercial Tax Office, Mavelikkara	128 Kbps	MLLN

32	Building No.3/693 D, 2nd Floor, Near Kodanthuruthu Panchayath Office, (Above KSFE Office) Kuthiathode - 688533	AIT & CT Office, Kuthiathode	2 Mbps	Non MLLN
KOTTAYAM				
33	O/o the Deputy Commissioner, CT, Collectorate P.O., Kottayam-686002.	Deputy Commissioner, Commercial Taxes, Kottayam.	256 Kbps	MLLN
34	Unity Building, Kottayam, Collectorate P.O. Kottayam-686002.	Asst. Commissioner, Special Circle, Kottayam	256 Kbps	MLLN
35	O/o the Commercial Tax Officer, IInd Circle, Vellappally Building, Vellappally Lane (Opp. Dist. Hospital, Kottayam-686101.	Commercial Tax Officer, IInd Circle, Kottayam.	256 Kbps	MLLN
36	O/o the CTO, Ist Circle, Changanacherry, Revenue Tower,- 686101.	Commercial Tax Officer, Ist Circle, Changanacherry	256 Kbps	MLLN
37	O/o the Commercial Tax Officer, Ettumanoor (Near Village Office - 686631.	Commercial Tax Officer, Ettumnnur	2 Mbps	Non MLLN
38	Mini Civil Station, Pala- 686575.	IAC, Pala	256 Kbps	MLLN
39	Commercial Taxes Office, Near Vaidyuthi Bhavan, Pala - 686575	Squad No. II, Kottayam	64 Kbps	MLLN
40	Cheerambeeth Building, Puthenangady, Kanjirappally (Near Service Co-op. Bank)- 686507.	Agri. Income Tax & Commercial Tax Officer, Kanjirappally..	256 Kbps	MLLN
41	O/o the Commercial Tax Officer, Ponkunnam, (Opp. Public Bus Stand) Ponkunnam-686506.	Commercial Tax Officer, Ponkunnam.	256 Kbps	MLLN

42	O/o the Commercial Tax Officer, Commercial Taxes, Vaikom (own building)- 686141.	Commercial Tax Officer, Vaikom.	256 Kbps	MLLN
43	Deputy Commissioner Office (AA), Public Library Building, Near KPS Menon Hall, Sastri Road, Kottayam.	Deputy Commissioner Office (AA), Kottayam	128 Kbps	MLLN
IDUKKI				
44	Commercial Taxes, South P.O., Kattapana-685515.	Deputy Commissioner	2 Mbps	Non MLLN
45	Commercial Taxes Complex, Nedumkandom, Idukki-685553.	Inspg. Asst. Commissioner (Int.), Idukki	128 Kbps	MLLN
46	Commercial tax Office, Peerumade, Idukki-685531.	Commercial Tax Officer, Peerumade	64 Kbps	MLLN
47	Commercial taxes Office, Adimali, Idukki-685561.	Commercial Tax Officer, Adimali	128 Kbps	MLLN
48	Ist Circle, Mini Civil Station, Thodupuzha-685584.	Commercial Tax Officer, I circle, Thodupuzha	256 Kbps	MLLN
49	Commercial Taxes Office, Devikulam, Idukki-685613.	Inspecting Asst. Commissioner, Devikulam	128 Kbps	MLLN
50	Commercial Taxes Office, XXVII/184/PMC/Tdpa, Sreekrishna Mandiram Building, Thodupuzha	Commercial Taxes Officer II Circle & Special. Circle	128 Kbps	MLLN
ERNAKULAM				
51	Commercial Taxes Complex, Perumanoor-682015.	Deputy commissioner, Commercial Taxes, Ernakulam	2 Mbps	MLLN

52	Commercial Taxes Complex, Mattancherry-682002.	Dy. Commissioner	2 Mbps	MLLN
53	Door Nos. XI/457, XI/458, St. Antony's Church Rd., Kakkanad, Kochi-21.	Deputy Commissioner (Intelligence), Ernakulam	128 Kbps	MLLN
54	Building No.41/3945 ABC, Clas Towers, Kargil Lane, Old Railway Station Road, Near JC(Law), Ernakulam-682018.	Commercial Tax Officer, KVAT 1st, 2nd, 3rd and 4th Circles, Ernakulam.	512 Kbps	MLLN
55	O/o Sales Tax Officer, 1st Circle, Mini Civil Station, Old Bus Stand, Trippunnithura-682016.	Commercial Tax Officer, KVAT 2nd Circle, Trippunnithura.	256 Kbps	MLLN
56	2nd Floor, Kalamassery Service Co-Operative Bank Bldg., North Kalamassery.	Commercial Tax Officer, KVAT 1st Circle, Kalamassery	128 Kbps	MLLN
57	O/o Commercial Tax Officer, 2nd Circle Kalamassery at Palarivattom, 3rd Floor, Carmel Bldg., Palarivattom-682015.	Commercial Tax Officer, KVAT 2nd Circle, Kalamassery at Palarivattom.	128 Kbps	MLLN
58	O/o Inspg. Asst. Commissioner, Commercial Taxes, Civil Station, Kakkanad.	Inspg. Asst. Commissioner, Commercial Taxes, Ernakulam, Kakkanad.	64 Kbps	MLLN
59	KAP Complex, Near Pump Junction, Aluva Aluva-683101.	Sales Tax Officer, Aluva.	256 Kbps	MLLN
60	Mini Civil Station, Bank Junction, Aluva	A.C(A.A), Aluva	128 Kbps	MLLN
61	Thottakkara Buildings, Angamaly-683472.	Sales Tax Officer, Angamally	128 Kbps	MLLN
62	Government Building, N.Paravur-683513.	Sales Tax Officer, N.Paravur	128 Kbps	MLLN
63	Madapparambil Buildings, Muvattupuzha-686661.	Inspecting Assistant Commissioner, Muvattupuzha	256 Kbps	MLLN

64	Revenue Tower, Kothamangalam- 686691.	Sales Tax Officer, Kothamangalam	128 Kbps	MLLN
65	Building No. XVII/699, Perumbavoor-683542.	Sales Tax Officer, Ist Circle, Perumbavoor	256 Kbps	MLLN
66	O/o the Joint Commissioner (Law), Commercial Taxes, Old Railway Station Road, Ernakulam-682018.	Joint Commissioner (Law), Commercial Taxes, Ernakulam.	64 Kbps	MLLN
67	IO Perumbavoor	IAC Perumbavoor	256 Kbps	MLLN
THRISSUR				
68	Civil Station, Ayyanthole, Thrissur 680 003	Dy Commissioner	2 Mbps	Non MLLN
69	Pankaj Building, West Fort, Thrissur, Poothole,680 004	I A C, Thrissur	2 Mbps	Non MLLN
70	Cochin Devaswam Board Building, Round North, Thrissur 680 001	CTO, Illrd circle, Thrissur	256 Kbps	MLLN
71	Municipal Building, Near Bus Stand Kummamkulam 680 503	CTO Kunnamkulam	128 Kbps	MLLN
72	P.W.D. Building, OPP. Police Station 680 582	CTO Vadakkanchery	128 Kbps	MLLN
73	2nd Floor, Mini Civil Station, Porathussery, Irinjalakuda North 680125	IAC Irinjalakuda	128 Kbps	MLLN
74	Jubilee Building of Chalakudy Municipality,Chalakudy 680 307	CTO Chalakudy	2 Mbps	Non MLLN
75	Mini Civil Station, Kodungallur 680 664	CTO Kodungallur	256 Kbps	MLLN
76	Mini Civil Station , Chavakkad 680 505	CTO Chavakkad	256 Kbps	MLLN
PALAKKAD				

77	Commercial Tax Complex, Behind Civil Station, Palakkad 678 001	Deputy Commissioner	2 Mbps	MLLN
78	Asst Commissioner (Audit Assesment), Ninan Complex, Mettupalayam Street, Near Municipal Busstand Palakkad	Asst Commissioner (Audit Assmt)	256 Kbps	MLLN
79	Commercial Taxes, Kacherimedu, Chittur, Palakkad 678 101	Inspecting Asst. Commissioner, Chittur	256 Kbps	MLLN
80	Commercial Taxes, Bank Road, Alathur 678 541	CTO, Alathur	256 Kbps	MLLN
81	Commercial Taxes, Opp. Bus Stand, Ottappalam 679 101	CTO, Ottappalam	128 Kbps	MLLN
82	Commercial Taxes, Pattambi 679 303	CTO, Pattambi	256 Kbps	MLLN
83	Commercial Taxes Mini Civil Station, Kodathipadi, Mannarkkad 678 582	CTO, Mannarkkad	128 Kbps	MLLN
MALAPPURAM				
84	Office of the Deputy Commissioner, Dept. of Commercial Taxes, Civil Station, B2 Block, Malappuram.	Deputy Commissioner, Malappuram	256 Kbps	MLLN
85	Dept. of Commercial Taxes, Poonchola Tower, Kozhikkode Road, Manjeri. Building No,XV/10G.H.I.	Inspecting Asst. Commissioner, Manjeri	256 Kbps	MLLN
86	Metro Complex, Palace Road, Nilambur, Building No. 2/489	Commercial Tax Officer, Nilambur	256 Kbps	MLLN

87	City Tower, Chemmad P.O, Tirurangadi, Building No. C 19-522 (8)	Commercial Tax Office, Thirurangadi	2 Mbps	Non MLLN
88	Civil Station, Malappuram	Asst. Commissioner, (KVAT Special Circle), Malappuram	64 Kbps	MLLN
89	Mini Civil Station, Tirur.	Commercial Tax Office, Tirur	256 Kbps	MLLN
90	Mini Civil Station, Ponnani	Commercial Tax Office, Ponnani	256 Kbps	MLLN
91	PWD Building, Pattambi Road, Perinthalmanna	Commercial Tax Office, Perinthalmanna	128 Kbps	MLLN
92	City Mall Shopping Complex, Nilambur Road, Manjeri	Asst. Commissioner Office, Manjeri	128 Kbps	MLLN
93	Plaza Tower, SBT Building, Kottakkal	Agri. Income Tax & Commercial Tax Office, Kottakkal	128 Kbps	MLLN
94	B1 - Block, Civil Station, Malappuram.	Intelligence Sq.No.I, Malappuram	128 Kbps	MLLN

KOZHICKODE

95	Sales Tax Complex Jawahar Nagar Colony, Eranhipalam (PO) Kozhikode (Dt) 673 006	Deputy Commissioner	2 Mbps	MLLN
96	Nirmal Arcade, Eranhippalam (PO) Kozhikode (Dt) 673 006	Deputy Commissioner (AA), Kozhikkode	128 Kbps	MLLN
97	Chembra Road, Above KSEB Office Perambra 673525	CTO, Perambra	128 Kbps	MLLN
98	Mini Civil Station, Vatakara.673101	CTO, Vatakara	128 Kbps	MLLN
99	Mini Civil Station, Koyilandy.673305	CTO, Koyilandy	128 Kbps	MLLN
100	Law Office, Mariyambi Building, Above Union Bank, Cherooty road, Kozhikode	Law Office	128 Kbps	MLLN

WAYANAD

101	Ayyappa Complex, Kalpetta 673121	Inspecting Asst. Commissioner	256 Kbps	MLLN
102	Pulikkal Building, SBP XV/1683, Main Road, Sulthan Bathery 673592	Agrl. Income Tax & CT Office Sulthan Bathery	128 Kbps	MLLN
103	MP 13/1388 Valliyoorkavu Road, Manathavady 670645	Agrl. Income Tax & C T O, Mananthavady	256 Kbps	MLLN
104	Pulikkal Pradeep Kumar Building, Sulthan Bathery	Audit Assessment Office, S Bathery	64 Kbps	MLLN
105	Commercial Taxes Office, KM 13/463, Main Road Kalpetta	Commercial Taxes Office, Kalpetta	128 Kbps	MLLN
KANNUR				
106	Addi. Civil Station, Kannur.670002	Deputy Commissioner, Commercial Taxes	256 Kbps	MLLN
107	Har Building, South Bazar, Kannur 670002	Inspecting Asst. Commissioner, Commercial Taxes, Kannur	64 Kbps	MLLN
108	J.S.Paul Corner, Kannur 670001	Commercial Tax Officer, I Circle, Kannur	128 Kbps	MLLN
109	Commercial Taxes Office, Karuvallikavu Road, Thana. P.O, Kannur.	Commercial Tax Officer, II and III Circle, Kannur	256 Kbps	MLLN
110	Kannothumbal, Chovva .P.O, Kannur-6	Intelligence Officer (I.B), Commercial Taxes, Kannur	64 Kbps	MLLN
111	Commercial Taxes Office, T.B. Complex, Thalassery Municipality, Old bus stand, Thalassery.	Commercial Tax Officer, I Circle, Thalassery.	128 Kbps	MLLN
112	Mareena Building, Opp: Muncipal Town Hall, Thalassery - 670104	CTO, II Circle, Thalassery	128 Kbps	MLLN

113	Sarishma Building, Mooriyad Road, Kuthuparamba P.O, 670643	Commercial Tax Officer, Kuthuparamba	256 Kbps	MLLN
114	Thrichambaram Road, Near Classic Theatre, Taliparamba P.O, 670141	Commercial Tax Officer, Taliparamba	2 Mbps	Non MLLN
115	Municipal Building, Perumba, Payyannur - 670 307	Commercial Tax Officer, Payyannur	64 Kbps	MLLN
116	Near Private Bus Stand, Thalassery- 670101	Intelligence Officer, Thalassery	64 Kbps	MLLN
117	AC Audit Office, Podikundu, Pallikunnu P.O Kannur	Asst, Commissioner (AA).	128 Kbps	MLLN
KASARAGODE				
118	Civil Station 'B' Block (1st floor), Civil Station, Vidyanagar P.O, Kasaragode	Office of the Deputy Commissioner	2 Mbps	Non MLLN
119	Singapore Building Complex (1st floor) (Rented), Near Railway Station, Kasaragode.	IAC Office, Kasaragode	64 Kbps	MLLN
120	Shoukath Building (Rented) 1st Floor), Near Railway Station, Kasaragode P.O.	AC(KVAT) Special Circle, Kasaragode	128 Kbps	MLLN
121	ST Office Building, Hosdurg, P.O, Kanhangad	CTO Hosdurg	128 Kbps	MLLN
122	Hosdurg (Camp Office at ST Office Building (2nd Floor) Hosdurg	I.O, Squad No.II, Hosdurg (Camp Office)	64 Kbps	MLLN
123	Near ClockTower, Railway Station Road Kasaragode	IAC (I), Kasargode	64 Kbps	MLLN
124	Near Water Authority, No. 58 to 61, Tagore College Road, Vidyanagar, Kasaragode	CTO, Kasargode	64 Kbps	MLLN